*#1*

**Use Case Name**: Listen to music before download.

**Summary**:

Before deciding to buy or download music, users can listen to sample music to make a decision.

**Actor**: Tune Source

**Preconditions**:

Complete website

Full track data

**Description**:

1. Customers visit the website to search for music. (Customers do not need to log in but still need an account for convenience when buying and downloading music).

2. Customers can listen to music by clicking on the song's icon, as well as listening to music and searching on Tune Source's web. Customers can also manipulate when listening to music: stop, skip, rewind, ...

3. When customers decide to download music, they can click "Download" to have the song added to their shopping cart. Customers can also add or remove songs.

**Exception**:

Customers can only listen to sample music from 10s to 20s. Customers with gift cards or who have downloaded music can listen to music comfortably.

Listening to sample music does not affect payment or music downloads.

**Postconditions**:

A customer's gift card can only be used once.

Some new songs that customers can't listen to sample music yet.

*#2*

**Use Case Name**: Payment

**Summary**:

Customers who want to download music need to pay by credit card or online banking.

**Actor**: Tune Source

**Preconditions**:

Tune Source login account.

Credit card or online banking.

**Description**:

1. After successfully logging in to the Tune Sources website, customers can click "Cart" to pay.

2. Customers can choose to pay for a single song or multiple songs.

3. Diverse payment methods for customers to choose from, customers can also use gift cards to receive special offers.

**Exception**:

Customers will be refunded if there is an error in the payment or music download process.

During checkout, the customer cannot download music. These two processes cannot execute concurrently.

**Postconditions**:

A gift card can only apply offers up to 2 payments per account.

Tune Source applies the incentives of banks when paying.